

TRADURY LLC

Refund & Cancellation Policy

Effective Date: October 27, 2026

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Applies to all purchases made through Whop and tradury.com

Contact Email: hello@tradury.com

1. Current Status

1.1 Free Community. As of the date of this Policy, The Tradury community is free. This Policy applies to any paid offering, such as coaching, courses, digital products, or memberships, when one is sold.

2. All Sales Are Final

2.1 Rule. Every purchase from Tradury LLC is final. No refund, credit, or reversal will be issued except as stated in Section 2.2.

2.2 Only Exceptions. A refund will be issued only where (a) applicable law requires it, including for duplicate or erroneous charges, confirmed fraud, or a statutory right of withdrawal under the law of your country of residence; (b) Tradury cancels a coaching session or discontinues a paid offering as described in Sections 4 and 5; or (c) the Managing Member of Tradury LLC expressly authorizes the refund in writing sent to you individually from hello@tradury.com.

2.3 No Other Authority. No employee, analyst, moderator, affiliate, or representative of Tradury may promise, approve, or issue a refund. Nothing said in any Discord server, direct message, or social-media message counts as authorization, including messages that appear to come from staff. Impersonation of staff occurs: Tradury never requests payment or offers refunds by direct message, and impersonators are permanently removed.

2.4 Non-Use. Not using a membership, course, or product does not entitle you to a refund.

3. Subscriptions and Cancellation

3.1 Renewal. Paid memberships renew automatically at the end of each billing period at the price shown at checkout until canceled. Price, billing period, and renewal terms appear on the Whop checkout page before you pay.

3.2 How to Cancel. Cancel at any time through your Whop account or by emailing hello@tradury.com. Cancellation takes effect at the end of the current billing period; you keep access until then and will not be charged again.

3.3 No Partial-Period Refunds. Cancellation does not refund the current or any prior billing period, except under Section 2.2.

3.4 Confirmation. Every cancellation is confirmed by email.

4. Coaching Sessions

4.1 Rescheduling. You may reschedule a session without charge by giving at least twenty-four (24) hours' notice.

4.2 Late Cancellation and No-Show. A session missed, or canceled with less than twenty-four (24) hours' notice, is forfeited.

4.3 Tradury Cancellation. If Tradury cancels a session, you may reschedule it or receive a refund for that session.

4.4 Use Period. Purchased sessions must be scheduled within one hundred eighty (180) days of purchase.

5. Digital Products and Discontinued Offerings

5.1 Digital Products. Courses, guides, and other digital products are final once access is granted.

5.2 Discontinued Offerings. If Tradury discontinues or materially reduces a paid offering before the end of a period you have paid for, you may cancel and receive a refund of the prepaid, unused portion.

5.3 Waitlists and Pre-Orders. Joining a waitlist or applying for coaching is free. You are not charged until you complete a checkout.

6. Disputes and Chargebacks

6.1 Contact Us First. Before opening a chargeback or a Whop Resolution Center case, email hello@tradury.com. Section 15.2 of the Terms & Conditions requires a written Notice of Dispute and a sixty (60) day good-faith resolution period before any formal proceeding.

6.2 Records. By completing checkout you confirm that you read and accepted the Terms & Conditions and this Policy. Tradury may provide that record, the checkout confirmation, and access logs in response to a dispute.

7. Relationship to the Terms & Conditions

This Policy is part of the Tradury LLC Terms & Conditions (v1). If anything here conflicts with the Terms & Conditions, the Terms & Conditions control.

Tradury LLC · New Jersey limited liability company · hello@tradury.com